

Limited Warranty Information

Products manufactured by Proactive Environmental Products® International LLC are warranted to the original user only to be free of defects in material and workmanship for a period of 180 days from the date of purchase, provided, however, that if a motor module is built into, affixed to, or provided with any covered product, then the warranty period for such motor module shall be limited to Sixty (60) days from the date of purchase. Proactive Environmental Products® International LLC liability under this warranty shall be limited to repairing or replacing at Proactive Environmental Products® International LLC option, without charge, F.O.B. Proactive Environmental Products® International LLC factory or authorized service station, any defective product manufactured by Proactive Environmental Products® International LLC. Proactive Environmental Products® International LLC will not be liable for any costs of removal, installation, shipping, transportation, or any other charges which may arise in connection with a warranty claim. Products which are sold but not manufactured by Proactive Environmental Products® International LLC are subject to the warranty provided by the manufacturer of said products and not by Proactive Environmental Products® International LLC warranty. Proactive Environmental Products® International LLC shall not be liable under this limited warranty or otherwise for wear and tear items or issues (including, but not limited to, seals, bearings, wiring, warping, and bending), damage to products caused by abnormal operating conditions, accident, abuse, negligence, misuse, unauthorized alteration or repair, or if the product was not installed in accordance with Proactive Environmental Products® International LLC printed installation and operating instructions.

Obtaining Service: To obtain service under this warranty, the defective product must be returned to the distributor or dealer from which it was purchased or directly to Proactive Environmental Products® International LLC, subject to an evaluation fee established by Proactive Environmental Products® International LLC for each defective product, with the following information: proof of purchase with product serial numbers printed on invoice, installation date, failure date, and supporting installation data (example: How was it installed...was it installed using a solar system... was it installed using a 12 volt deep cycle marine battery... was it installed using a step-down transformer of some sort?). Unless otherwise provided, the distributor or dealer will contact Proactive Environmental Products® International LLC for instructions. Any defective product to be returned for warranty services shall be delivered freight prepaid to Proactive Environmental Products® International LLC factory or an authorized service station; documentation supporting the warranty claim and/or a Return Material Authorization must be included if so instructed. Proactive Environmental Products® International LLC requires that all customers notify the distributor or dealer or Proactive Environmental Products® International LLC, as applicable, prior to returning a product under the Proactive Environmental Products® International LLC warranty program, and any such product will only be accepted if it has been thoroughly cleaned and decontaminated and is properly packaged. In the event a product is returned to the distributor or dealer from which it was purchased or directly to Proactive Environmental Products® International LLC and the buyer/user does not take return receipt of the product within six (6) months after such return for warranty service because of buyer's failure to communicate, failure to fulfill any warranty obligation, or otherwise, not including such a failure by Proactive Environmental Products® International LLC, then such product shall become the sole and exclusive property of Proactive Environmental Products® International LLC and it may sell, dispose of, or transfer such product at its discretion.

If a product should fail within the warranty specified, please contact your authorized Proactive Environmental Products® International LLC Distributor or call Proactive Environmental Products® International LLC direct at 1.941.322.8504.

Should any failure to conform to this warranty appear within the term of initial sale, the manufacturer shall upon notification thereof and substantiation that the product with replacement parts or accessories has been maintained, correct such defects by suitable repair or replacement at its own expense, purchaser being responsible for shipping and handling charges only. The Proactive Environmental Products® International LLC warranty does not include shipping or an obligation to provide another unit while the original product is being repaired or replaced. The Proactive Environmental Products® International LLC warranty does not apply to any product used as rental equipment or contaminated by materials harmful to such products. The Proactive Environmental Products® International LLC warranty does not apply to parts failure due to neglect in cleaning or unauthorized servicing of the product, nor does it cover failure of a part caused by misuse or inappropriate use of the product.

Legal Disclaimer: Except for its obligation to replace or repair defective products outlined above, Proactive Environmental Products® International LLC shall not be liable to buyer, or to anyone claiming under buyer, for any obligations or liabilities, including, but not limited to, obligations or liabilities arising out of breach of contract or warranty, negligence or other tort or any theory of strict liability, with respect to the products or Proactive Environmental Products® International LLC acts or omissions or otherwise, and buyer shall hold harmless and indemnify Proactive Environmental Products® International LLC for any such claim. The above limited warranty covers only replacement or repair of defective products at Proactive Environmental Products® International LLC factory or authorized service station and does not include the cost of field services (including, but not limited to, travel and living expenses), labor, inspection, removal or installation of new or replacement products, or normal maintenance. To the fullest extent permitted by law, Proactive Environmental Products® International LLC shall not, in any event, be liable for incidental, compensatory, exemplary, punitive, consequential, indirect, special or other damages, including, but not limited to, loss of use, loss of income, loss of profits, loss of time, loss of sales, injury to persons or property, liability buyer incurs with respect to any other person, or any other type or form of consequential damage or economic loss.

Some jurisdictions do not allow for the exclusion or limitation of incidental or consequential damages and some jurisdictions do not allow limitations on how long implied warranties may last. It is the buyer's responsibility to determine if a certain jurisdiction's rules may apply. Therefore, the above limitations or exclusions may not apply to you and it is your responsibility to determine whether the aforementioned limitations to the limited warranty apply and to the extent such limitations may apply in your jurisdiction. This warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction.

PROTECTED UNDER US Patent 7,584,785

12 VOLT STAINLESS STEEL SS MEGA-MONSOON® PRO

5.1.2019 #1



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OPERATING INSTRUCTIONS FOR: SS MEGA-MONSOON® PRO

SIMPLE TO USE AND EXTREMELY POWERFUL

The SS MEGA-MONSOON® PRO (Item # PRO-10420) is capable of pumping up to 180 feet from ground level to water level (DTW)*.

"60 Second Change-Out Motor Design!"

The SS MEGA-MONSOON® PRO (Item # PRO-10420) is practically maintenance free! The only part that may need to be serviced is the replaceable SS Mega-Monsoon PRO Motor Module (Item # PA-13070). Should the existing replaceable motor module fail in the field, a new replaceable motor module can quickly be installed within 60 seconds by a simple quarter turn twist. Once installed, your pump is essentially new and will have a life span identical to a new pump.

The main wear out parts consisting of the motor and seal all have been incorporated in a single replaceable motor module.

The SS MEGA-MONSOON® PRO is constructed of 3 high polished stainless steel parts:

1. The replaceable motor module
2. The motor module 3 pin bayonette connector
3. The outside pump housing.

Changing Out The Motor Module - Easy as 1...2...3...

1. Unscrew the outside pump housing. If needed use the included Proactive wrench.
2. Quarter twist off replaceable motor module.
3. Insert the two new o-rings included, onto the motor module housing top connector and apply the waterproof lube on the 2 o-rings.
4. Line up the 3 cut-away grooves on the replaceable motor module with the 3 location dowels on the motor module 3 pin bayonette connector. Then slowly twist the replaceable motor module until tightened.
Once again, be gentle, not to rip the o-rings when inserting the replaceable motor module onto the motor module 3 pin bayonette connector! Water will leak into the replaceable motor module, if the o-rings are cut or torn...shortening motor life!!
5. Tighten the outside pump housing. If needed use the included Proactive wrench.
6. Lay the pump on the ground. Connect the pump to the controller then slightly increase the controller voltage to around 12-14 volts reading on the LCD display. Your goal is to see if the pump turns on. If the pump turns on, then the pump is ready to use. Now...leave running for 10 seconds.
7. If the pump fails to turn on, please repeat steps 1 through 6.

USING THE LOW FLOW WITH POWER BOOSTER 3.0 PRO "LCD" CONTROLLER

The LOW FLOW WITH POWER BOOSTER 3.0 PRO "LCD" CONTROLLER (Item # PA-20680) is very simple to use and requires minimal maintenance. The flow control dial is used to adjust the flow of water being discharged. From very low flow to high output please always use the LCD display as a guide to determine controller voltage output, which ultimately controls the pump's RPM'S (revolutions per minute or speed). As you increase the dial (turn clockwise) so does the voltage. This will enable the pump motor module to spin faster, therefore, increasing the flow of water being discharged. To slow the flow of water, turn the dial counter-clockwise. Please note, if the pump should ever "pulsate", this indicates that your battery is critically low (below 12.5 volts). In short, the controller is telling you to charge your battery.

Please reference the controller manual for more specific details on how to use the controller

PLEASE NOTE: PLEASE NOTE: This LOW FLOW WITH POWER BOOSTER 3.0 PRO "LCD" CONTROLLER has a low voltage disconnect at 11.75 volts when in use. In short, this system will shut off and then turn on every few seconds (pulsate) or you may notice the water flow from the pump slowing down greatly if the output voltage on the battery drops to 10.75 when in use. What this means is the battery is reaching a "critical low level", so stop using the unit immediately and please recharge your battery within 24 hours.

*DIW means depth to water

If your pump fails to work-Please follow the trouble shooting guide below.

1. Battery is very low. Check battery level. Must be at least 12.5 volts minimum.
2. Replace fuse in the controller, please replace with proper AMP fuse. Or if controller incorporates a breaker then please reset breaker by pushing breaker plunger back into the controller
3. Replaceable Motor Module needs to be exchanged with a new one.
4. Make sure all connectors are plugged into correct outlets and make sure controller dial is turned (turned clockwise all the way until it stops) all the way up.
5. If the pump should ever "pulsate", or loose power then your battery is critically low (below 12.5 volts). In short the controller is telling you to charge your battery.

WARNINGS!!!

"DO NOT TOUCH INSIDE OF PUMP IF RUNNING CONTINUOUSLY FOR OVER 1 MINUTE. REPLACEABLE MOTOR MODULE GETS HOT WHEN IN USE."

DO NOT TURN PUMP ON IF THE OUTSIDE PUMP HOUSING IS NOT ATTACHED TO THE MOTOR MODULE 3 PIN BAYONETTE CONNECTOR. HAND INJURY MAY OCCUR FROM FAST SPINNING IMPELLAR!!

Do not use any Proactive Environmental Products® pumps in flammable liquids!!

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IF YOU HAVE ANY TECHNICAL QUESTIONS PLEASE CONTACT YOUR AUTHORIZED RENTAL DISTRIBUTOR.